

## **Social Service Report 2020**

The Township's mandated responsibility is to provide for individuals in the Township who are in need and qualify for assistance. The 2020 annual report is a summary of the assistance the Township provided through the various programs.

### **Assistance Provided Funded Through the General Assistance Levy**

#### **Number of Total Completed Applications Submitted**

- A total of 58 completed applications were submitted to the Township requesting assistance.

#### **General Assistance**

- 1 individual was eligible and received General Assistance (GA). The client receiving General Assistance was seen monthly for review and determination of continued eligibility. There was a total of 1 monthly GA allotments.

#### **Emergency Assistance**

- 22 households were eligible and received Emergency Assistance.

#### **Denied Assistance**

- 19 applications were denied assistance.

#### **Applications Withdrawn**

- 2 applicants withdrew their application for assistance.

**SSI Recovery funds received in 2020 was 0.**

#### **Credit Counseling Workshop**

- Libertyville Township continues to partner with the Consumer Credit Counseling Services of Lake County to provide a monthly workshop on Basic Budgeting. All recipients of General Assistance and Emergency Assistance are required to attend one Basic Budgeting Workshop. The classes were held virtually, via ZOOM.
  - 11 recipients attended.

#### **COVID Housing Relief Program (CHRP) Funds**

- The Lake County COVID Housing Relief Program (CHRP) provides rent and utility assistance for eligible households financially impacted by COVID-19.
  - Seven families were eligible for this program. A total of \$24,153.00 was paid out of the funds. The Township was reimbursed through this federally funded program.

### **Assistance Provided Through Private Donations to the Township Community Emergency Assistance Fund**

Libertyville Township has a Community Emergency Fund funded by private tax-deductible donations to the Libertyville Township Community Emergency Fund. This fund is administered by the Township Supervisor and is used to assist those with immediate needs who may not otherwise qualify for assistance.

- 30 households who through the application process were determined not eligible for General Assistance or Emergency Assistance but were provided help through Community Emergency Assistance Funds.

### **Food Pantry**

- In 2020, a total of 296 households registered to use Libertyville Township Food Pantry. Recipients can use the food pantry twice a month and are required to provide proof of residency. As of March 20, 2020, food pantry clients could use the pantry weekly.
- A total of 19 adult volunteers and a church organization with numerous volunteers assisted with Food Pantry activities until March. After March, our volunteers no longer staffed the Food Pantry. Starting in August, volunteers from a local church and a rotating group of six volunteers packed food pantry bags each week.
- The total number of food pantry users in 2020 was 4,480 visits providing food for 9,668 individuals.
- A total of 59 Thanksgiving Dinner Boxes and 44 Christmas Dinner Boxes were donated and distributed during the holiday season.
- A total of 22 families attended our Book and Toy Fair in December to pick out donated gifts and books for their children.
- School supply packs were purchased and provided to 110 students of 49 families who have received financial assistance from the Township and/or utilized the food pantry. In addition, Gold Star Girl Scout, Sofia Coury, created 80 grade appropriate Literacy Kits that were distributed with the school supplies.
- Through our partnership with Northern Illinois Food Bank, we received 120 lbs. of Emergency Food and Shelter Program food with an estimated federal dollar value of \$91.20
- Through Northern Illinois Food Bank's retail donation program, Direct Connect, we received weekly donations of such items as meat, produce, dairy, deli foods, shelf stables, non-food products, bread, and baked goods directly from Libertyville Jewel and bread and baked goods from Vernon Hills Mariano's, and a variety of products from Aldi in Vernon Hi

### **Holiday Giving Program**

- 11 sponsors provided gifts to 20 families through the Holiday Giving Program.
- Holiday Gift Room was visited by 27 families, providing gifts for 63 children.

### **Assistance Provided Through Community Resources**

Applications for financial assistance from Share the Warmth, Salvation Army Extension Center and Low Income Home Energy Assistance Program (LIHEAP) are taken at Libertyville Township Office for eligible Libertyville Township residents. The Township Caseworker provides the application and conducts the interview for the application process. Funding is provided by the identified service provider

### **Low Income Home Energy Assistance Program (LIHEAP)**

- Heating Grant for low-income families, seniors, and individuals with a disability for financial assistance on their gas and electric bill.
  - 140 recipients

### **Mother's Trust Foundation**

- It provides benefits and opportunities available which cannot be obtained from other sources. Their goal is to assist children in trouble or crisis, raise awareness of children's needs, link needs with community resources and provide opportunities for volunteers to be involved.
  - 1 family was referred

### **Salvation Army Extension Center – 2020**

- 3 Libertyville residents received assistance with utility, rent, medicine, lodging, food needs.
  - A total of \$1,495.25 in financial assistance was provided.

### **Professional Development**

- Liz Heffernan attended a Northern Illinois Food Bank Network Strategy Session at Grant Township—Friday, January 24, 2020
- Kathleen O'Connor attend ServicePoint Meeting at the Lake County Health Department – Tuesday, February 18,2020
- Liz Heffernan attended a ServicePoint Agency Administrator's Meeting via ZOOM on Tuesday, February 18, 2020
- Liz Heffernan completed the online Salvation Army "Safe from Harm" training—Friday, February 21, 2020
- Kathleen O'Connor attend meeting with Northern Illinois Food Bank and the Lake County Health Department – April 8, 2020
- Kathleen O'Connor attended Erie HeathReach's Webinar – Thursday, April 16, 2020
- Kathleen O'Connor completed Lake County Community Action Project Training – April 23, 2020
- Liz Heffernan completed the Northern Illinois Food Bank Food Safety Basics Course for Grocery Programs—Friday, April 24, 2020
- Kathleen O'Connor attended CARES Fund Training for the Lake County Housing Relief Program – June 8, 2020
- Liz Heffernan met with Tamika Rogers from the Salvation Army – Thursday, August 13,2020
- Liz Heffernan attended bi-weekly Zoom meetings for the Lake County COVID Housing Relief Program (CHRP) from July 7, 2020 through December 10, 2020
- Liz Heffernan attended 15 weekly Northern Illinois Food Bank COVID-19 Webinars on Fridays from March 27, 2020 through June 26, 2020

### **Public Communication and Outreach**

- Kathleen O'Connor attended the Lake County Coordinated Transportation Services Committee – Wednesday, January 15, 2020
- Kathleen O'Connor attended the Stakeholders Network Meeting – Thursday, January 16, 2020
- Kathleen O'Connor attended 2-1-1 United Way of Lake County Meetings – February 11, September 16, October 27, November 17, and December 2, 2020
- Kathleen O'Connor met with Catholic Charities to discuss services – Wednesday, February 12, 2020
- Kathleen O'Connor attended Lake County Housing & Community Development Meetings – February 28, April 29, June 10, July 15, October 14, & November 18, 2020
- Kathleen O'Connor met with representatives from the Lake County Health Department to discuss Mental Health Fair – Thursday, March 5, 2020
- SNAP Outreach Coordinator from Northern Illinois Food Bank attended the food pantry on Tuesday, March 10, 2020
- Kathleen O'Connor attended Lake County Transportation Alliance Meetings – March 20, May 6, May 13, and December 11, 2020
- Kathleen O'Connor attended Lake County Paratransit Work Group Meetings – March 11 and May 13, 2020
- Kathleen O'Connor attended Libertyville Connect Meetings – March 18, June 24 and October 28, 2020
- Kathleen O'Connor met with representatives from the Veterans Assistance Commission of Lake County – Monday, August 3, 2020
- Kathleen O'Connor met with representative from Consumer Credit Counseling Service of Northern Illinois, Inc. – Thursday, September 3, 2020
- Kathleen O'Connor provided tour of the Food Pantry to representatives from the Church of Latter Day Saints – Friday, September 11, 2020
- Kathleen O'Connor worked with Libertyville High School Student Council on school-wide food drive – October 22, 2020
- Kathleen O'Connor presented to Libertyville Sunrise Rotary – Wednesday, October 28, 2020