

Social Service Report 2019

The Township's mandated responsibility is to provide for individuals in the Township who are in need and qualify for assistance. The 2019 annual report is a summary of the assistance the Township provided through the various programs.

Assistance Provided Funded Through the General Assistance Levy

Number of Total Completed Applications Submitted

- A total of 50 completed applications were submitted to the Township requesting assistance.

General Assistance

- 2 individuals were eligible and received General Assistance (GA). The clients receiving General Assistance are seen on a monthly basis for review and determination of continued eligibility. There was a total of 8 monthly GA allotments.

Emergency Assistance

- 27 households were eligible and received Emergency Assistance.

Denied Assistance

- 17 applications were denied assistance.

Applications Withdrawn

- 0 applicants withdrew their application for assistance.

SSI Recovery funds received in 2019 was 0.

Credit Counseling Workshop

- Libertyville Township continues to partner with the Consumer Credit Counseling Services of Lake County to provide a monthly 90 minute workshop on Basic Budgeting. All recipients of General Assistance and Emergency Assistance are required to attend one Basic Budgeting Workshop.
 - 23 recipients attended.
 - 4 recipients attended a one on one session on personal finances.
- Office space was also provided on a weekly basis to the Consumer Credit Counseling Service of Lake County to meet with area residents on an individual basis by appointment only.

Assistance Provided Through Private Donations to the Township Community Emergency Assistance Fund

Libertyville Township has a Community Emergency Fund funded by private tax deductible donations to the Libertyville Township Community Emergency Fund. This fund is administered by the Township Supervisor and is used to assist those with immediate needs who may not otherwise qualify for assistance.

- 19 households who through the application process were determined not eligible for General Assistance or Emergency Assistance but were provided help through Community Emergency Assistance Funds.

Food Pantry

- In 2019, a total of 262 households registered to use Libertyville Township Food Pantry. Recipients can use the food pantry twice a month and are required to provide proof of residency.
- A total of 19 adult volunteers and a church organization with numerous volunteers assisted with Food Pantry activities. In addition, one church youth group, one 8th Grade Confirmation Class, one Daisy Girl Scout troop, one elementary school service club, a group from a woman's shelter, 1 individual needing community service hours, a summer camp group, and one family group provided volunteer service. These areas of service included sorting donated food, packing bags to be distributed weekly on food pantry day, picking up and delivering bread and baked goods from Mariano's weekly, handing out food to recipients and assisting with our book fair in December.
- The total amount of our food pantry use in 2019 was 2,256 visits providing food for 6,494 individuals.
- A total of 82 Thanksgiving Dinner Boxes and 75 Christmas Dinner Boxes were donated and distributed during the holiday season.
- A total of 30 families attended our Book and Toy Fair in December to pick out donated gifts and books for their children.
- School supply packs were purchased and provided to 81 students of 39 families who have received financial assistance from the Township and/or utilized the food pantry. In addition, Gold Star Girl Scout, Sofia Coury, created 80 grade appropriate Literacy Kits that were distributed with the school supplies.
- Through our partnership with Northern Illinois Food Bank we received 1,220 lbs. of Emergency Food and Shelter Program food with an estimated federal dollar value of \$471.00.
- Through Northern Illinois Food Bank's retail donation program, Direct Connect, we received weekly donations of such items as meat, produce, dairy, deli foods, shelf stables, non-food products, bread and baked goods directly from Libertyville Jewel and bread and baked goods from Vernon Hills Mariano's, and a variety of products from Aldi in Vernon Hills.
- Oak Street Health made one visit to our food pantry to inform our recipients of their health care services for adults with Medicare.
- RTA held four Mobility Management Resource Days at the food pantry to inform clients about their public transportation options.
- Rockland Cares held 2 volunteer outings for students grades 1st – 5th to learn about the food pantry and volunteer.

Holiday Giving Program

- 9 sponsors provided gifts to 17 families through the Holiday Giving Program

Assistance Provided Through Community Resources

Applications for financial assistance from Share the Warmth, Salvation Army Extension Center and Low-Income Home Energy Assistance Program (LIHEAP) are taken at Libertyville Township Office for eligible Libertyville Township residents. The Township Caseworker provides the application and conducts the interview for the application process. Funding is provided by the identified service provider

Low Income Home Energy Assistance Program (LIHEAP)

- Cooling Grant (electric) offered for seniors and individuals with a disability.
 - Program was closed due to State and Federal Funding Cuts.
- Heating Grant for low income families, seniors and individuals with a disability for financial assistance on their gas and electric bill.
 - 95 recipients

Mother's Trust

- It provides benefits and opportunities available which cannot be obtained from other sources. Their goal is to assist children in trouble or crisis, raise awareness of children's needs, link needs with community resources and provide opportunities for volunteers to be involved.
 - 8 families were referred

Salvation Army Extension Center – 2019

- 11 Libertyville residents received assistance with utility, rent, medicine, lodging, food needs.
 - A total of \$2,221.69 in financial assistance was provided.

Com Ed Cares

- An Energy Assistance Program through Com Ed provides financial assistance for electric bills to low income families and individuals through a matching grant. The application process varies each year.
 - There were 2 applications for Com Ed Cares.

Professional Development

- Kathleen O'Connor attended Service Point training – February 19 and June 17, 2019
- Liz Heffernan met with Eric Foote from Service Point for a one-on-one training update on February 25, 2019.
- Liz Heffernan attended General Assistance Training Institute in Rockford – May2-3, 2019
- Liz Heffernan attended a Salvation Army regional meeting at the Citadel Center in Norridge on June 6, 2019
- Liz Heffernan met with Hector Sanchez from Community Action Partnership – Wednesday, July 18, 2019

- Kathleen O'Connor and Liz Heffernan attended the 211 Township Training session – Wednesday, September 11, 2019
- Liz Heffernan met with Tamika Rogers from the Salvation Army – Friday, September 27, 2019
- Kathleen O'Connor, Liz Heffernan, and Alex Rodriguez met with Scott Jewitt from Northern Illinois Food Bank to discuss food pantry options – Monday, November 18, 2019

Public Communication and Outreach

- Kathleen O'Connor met with representative from Consumer Credit Counseling Service of Northern Illinois, Inc. – January 18 and May 21, 2019
- Kathleen O'Connor attended Lake County Transportation Alliance Meetings – January 18, March 15, May 10, July 19, and September 4, 2019
- Kathleen O'Connor attended Libertyville Connect Coalition Meetings – January 23, May 28, June 26, November 12, and December 18, 2019
- Kathleen O'Connor attended 2-1-1 United Way of Lake County Meetings – January 25, February 13, February 22, March 1, April 10, May 7, June 13, August 15, August 20, and September 24, 2019
- Kathleen O'Connor provided a brief presentation to Rockland Cares students – March 1 and November 14, 2019
- Liz Heffernan and Kathleen O'Connor met with Pastor Brian Paulson & Associated Pastor Ryan Wallace from First Presbyterian Church --Wednesday. February 13, 2019
- Kathleen O'Connor attended Lake County Coordinated Transportation Services Committee Meetings – February 20, April 3, May 15, June 18, August 21, November 20, & December 13, 2019
- Food Pantry Volunteer Appreciation Brunch was held – Wednesday, February 27, 2019
- Kathleen O'Connor presented at the Lake County Center for Independent Living – April 26, 2019
- Kathleen O'Connor and Liz Heffernan attended the Volunteer Hall of Fame Awards of the Senior Council of Libertyville—May 16, 2019
- Kathleen O'Connor attend Sofia Coury's Gold Award Ceremony – Tuesday, May 28, 2019
- Kathleen O'Connor attended Lake County Housing & Community Development Meetings – June 12, and July 15, 2019
- Kathleen O'Connor attended Paratransit Work Group Meetings – July 30, October 22, November 6, & November 21, 2019

- Kathleen O'Connor met with LHS Student Council to plan school-wide food drive and provide tour of the food pantry – October 16, November 6, and November 13, 2019
- Kathleen O'Connor and Alex Rodriguez attended Cook Memorial Library's Touch the Truck Event – Saturday, October 19, 2019
- Kathleen O'Connor met with Pastor Matthew Smith Leubenstein from Grace Lutheran Church – Monday, October 21, 2019
- Kathleen O'Connor attended Catholic Charities' Bridges Event – Tuesday, October 22, 2019
- Liz Heffernan met with Tom Moore from Grace Lutheran Church – Thursday, October 31, 2019
- Liz Heffernan attended Utopia Labs Annual Joy of Giving event – Thursday, November 21, 2019