

Get Connected. Get Help.™



Connecting with 211



Call 211 from any phone



Text your zip code to 898211



Visit 211LakeCounty.org

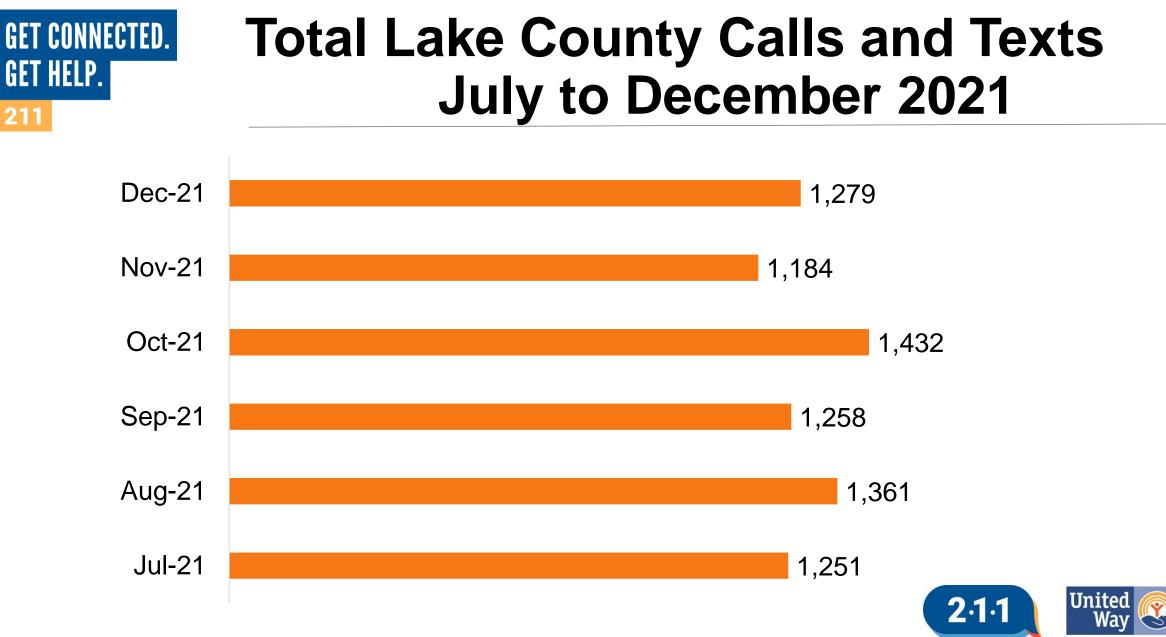
If you are outside of Illinois looking for help in Lake County or having an issue reaching 211, call 1-855-677-5253 toll free





7,765 Needs Requested in Lake County July to December 2021





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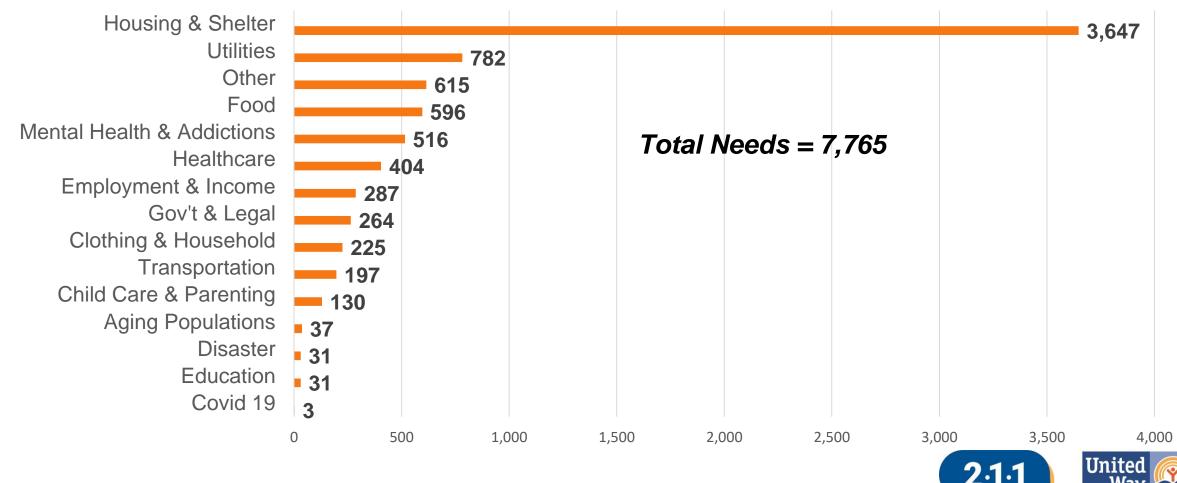


Total Needs in Lake County July – December 2021

Way

United Way of Lake County

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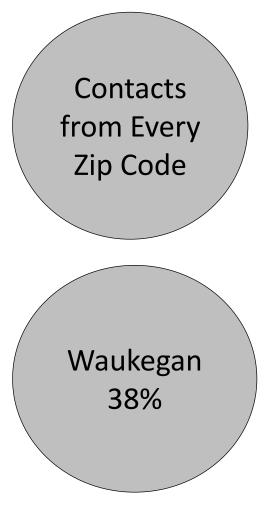
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Communities Contacting 211 uwlc.211counts.org

Top 10 Communities

- 1. Waukegan
- 2. Zion
- 3. North Chicago
- 4. Gurnee
- 5. Round Lake
- 6. Grayslake
- 7. Mundelein
- 8. Vernon Hills
- 9. Antioch
- 10. Lake Villa





HighIntermediateLowNo Requests



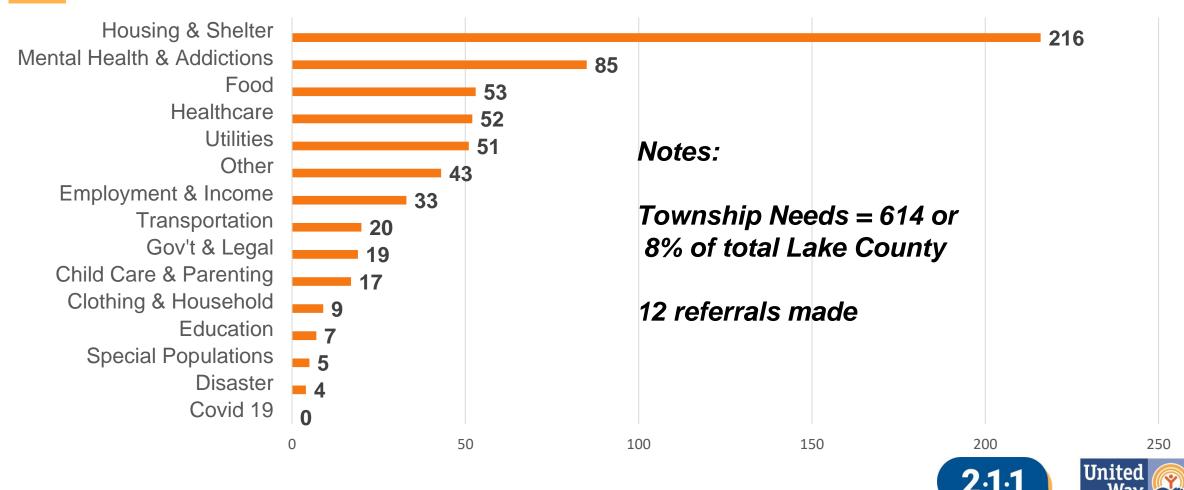


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Total Needs in 60048,60,61 July – December 2021

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United Way of Lake County



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Top service requests Jul 1, 2	2021 To Dec 31, 2021 🔿			
TOP REQUEST CATEGORIES Displa	ay as: O PERCENT O COUNT	TOP HOUSING & SHELTER	REQUESTS	UNMET 🕄
Housing & Shelter	41.5%	Shelters	<mark>15.</mark> 0%	20%
Food	5.2%	Low-cost housing	13.5%	4%
Utilities	8.3%	Home repair/ maintenance	1.0%	50%
Healthcare & COVID-19	<mark>8.5</mark> %	Rent assistance	59.5%	7%
Mental Health & Addictions	10.4%	Mortgage assistance	4.5%	22%
Employment & Income	<mark>6</mark> .4%	Landlord/ tenant issues	4.5%	0%
Clothing & Household	1.7%	Contacts	1.0%	0%
Child Care & Parenting	2.5%	Other housing & shelter	1.0%	0%
Government & Legal	4.6%	0 = No requests made Not Available = Data not collec	ted	Requests > AND > 50%
Transportation Assistance	2.7%	Some requests are only computed at the category level		
Education	1.5%			
Disaster	<1%			
Other	6 .2%			
Total for top requests	100%			

Top Housing and Shelter Requests:

- *Rent Assistance 59.5%*
- Shelters 15%
- Low Cost Housing 13.5%

Requests by ZIP Code Housing & Shelter | All

ZIP Code - Requests - Adult Population -

 in poverty State rate: - 	 unemployed State rate: - 	 < h.s. diploma State rate: - 	rental housing State rate: -
Beach +	NS3/	10 duniec	Hover to show details
und Lake		1	
	Grayslake		
· · · ·		- ///	North Chicago
1	120	1.21	1 ALIA
	4		A GIT
		Libertyville A	
2		T	N/
Fore Ave	Mundelein		Lake Forest
			High
N: K=		4	Intermediate
A	Ve		No Request
2/1/2		Leaflet ©	OpenStreetMap contributor

TOP 10: Highest rates of requests for Housing & Shelter by ZIP Code

S			710.0-4-	
Rank	ZIP Code	Rank	ZIP Code	
1	60064	6	60020	
2	60085		60073	
3	60099	8	60096	
4	60087	9	60002	
5	60031	10	60061	

Request by time

Housing & Shelter requests in the last year and prior year





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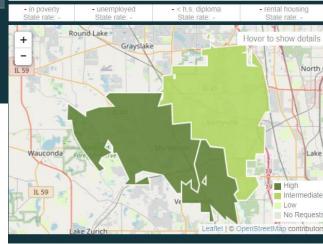
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P REQUEST CATEGORIES Display as: O PERCENT O COUNT	TOP MENTAL HEALTH & ADDICTIONS REQUESTS	UNMET 🚯
Housing & Shetter 41.5%	Substance abuse & addictions 24.0%	17%
Food 5.2%	Marriage & family 0%	0%
Utilities 8. 3%	Crisis intervention & suicide 24.0%	0%
Healthcare & COVID-19 8.5%	Mental health services 50.0%	0%
Mental Health & Addictions 10.4%	Mental health facilities 2.0%	0%
Employment & Income 6,4%	Other mental health & 0% addictions	0%
Clothing & Household 1.7%	0 = No requests made	Requests >100
Child Care & Parenting 2.5%	Not Available = Data not collected Some requests are only computed at the category level	AND > 50%
Government & Legal 4.6%		
Transportation Assistance 2.7%		
Education 1.5%		
Disaster <1%		

Top Mental Health Requests

- Mental Health Services 50%
- Crisis Prevention & Suicide 24%
- Substance Abuse & Addiction 24%

equests by ZIP Code Mental Health & Addictions | All



ank	ZIP Code	Rank	ZIP Code
	60064	6	60099
2	60044	7	60042
3	60085	8	60031
4	60087	9	60041
5	60061	10	60096

Request by time

Mental Health & Addictions requests in the last year and prior year





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211 Two Year Review and Panel https://www.youtube.com/watch?v=wdFec5kCMDU



Kelly Brown Interface Children & Family Services Billy McKinney City of Zion Brenda O'Connell Lake County Government Mary Lockhart White

Community Action Partnership of Lake County Anna Yankelev Lake County Health Department

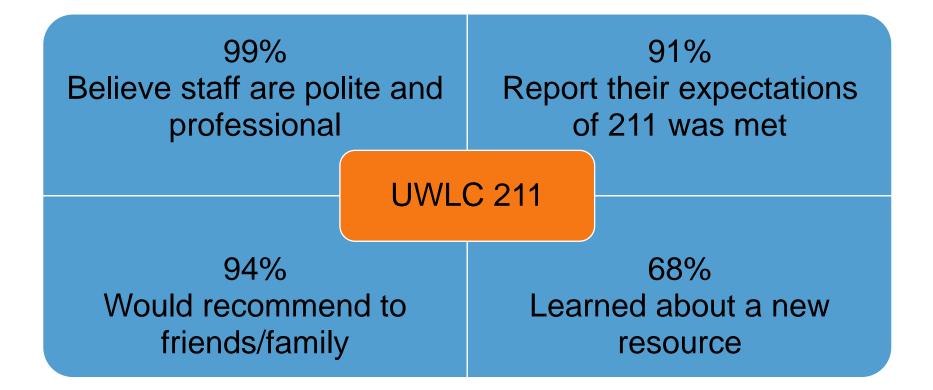




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Satisfaction with 211*





*211Lake County – 2 year review





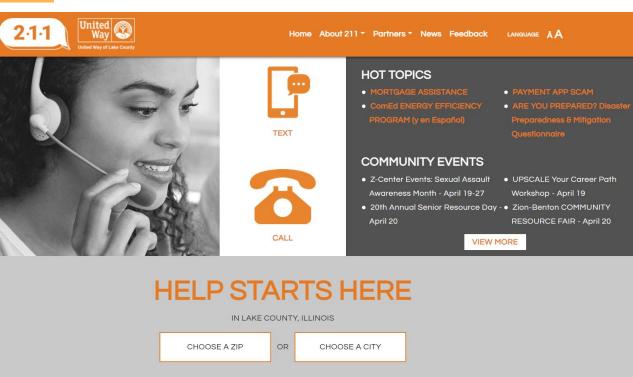


*211Lake County – 2 year review

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Rack Card for Brochure Display Stand

This rack card fits in most brochure display stands and is bilingual (English/Spanish).

The bottom portion tears off to a business card size to fit in wallets.

Double-sided, 3.5 in x 8.5 in.



Home About 211 - Partners - News Feedback LANGUAGE & A

First Responder Card/Wallet Card

The front-line responders can only do so much.

This card was produced so they can easily direct those who require additional assistance to 211.

Card is bilingual (English and Spanish).

Double-sided, 3.5 in x 2 in



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Thank you

